

### **Today's Panelists**

• Farzin Zadeh, Starbucks

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- Principal Engineer leading global controls and automation technology team
- Extensive background in engineering and project management
- Issac Schmitt, Nature Fresh Farms
  - Director of Operations for Distribution and manages ERP solution
  - Fresh produce professional and adamant coffee lover with a passion for building stronger supply chains

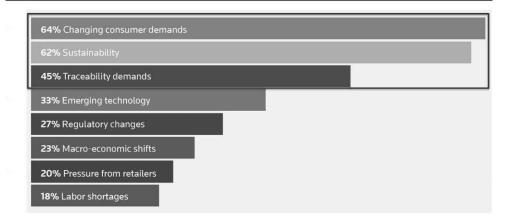
What's Next in Food & Beverage Trends?



What's going to impact the food industry the most in the next 5 years ?

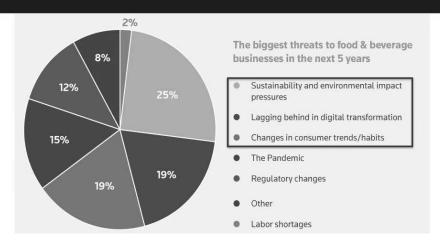
- ☐ Changing consumer demands
- Emerging technology
- Labor shortages
- Macro-economic shifts
- Pressure from retailers
- □ Regulatory changes
- Sustainability
- □ Traceability demands

### What's going to impact the food industry the most in the next 5 years?

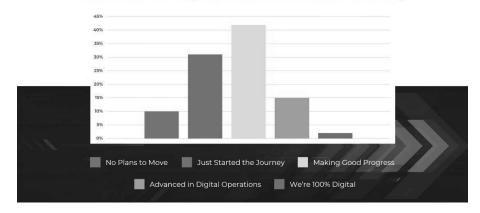


### What are the biggest threats in next 5 years? Changes in consumer trends and habits Labor shortages Lagging behind in digital transformation The pandemic Regulatory changes Sustainability and environmental impact pressures Other

### What are the biggest threats in the next 5 years?



### The State of Digital Transformation Journey



## Key Benefits of Digital Transformation Customer experience Data capture E-commerce Financial management Maintenance management Production operations Quality control and food safety Removing paper based processes Reporting and analytics Supply chain operations Warehouse and inventory management

# Key Benefits of Digital Transformation 51% Supply chain operations 38% Data capture 37% Reporting and analytics 31% Production operations 31% Quality control / food safety 28% E-commerce 27% Customer experience 24% Removing paper-based processes 17% Warehouse and inventory management 13% Financial management

### Barriers of Adoption - Digital Transformation





